



**GOVERNING BOARD
REGULAR MEETING**

The Campbell County Hospital District Board of Trustees met in the Hospital's Fifth Floor Classrooms on Thursday, April 28, 2016.

Members present:

Mr. Mike Dugan
Mr. Allen Todd
Dr. Alan Mitchell
Mr. George Dunlap
Mr. Harvey Jackson
Dr. Sara Hartsaw

Members absent:

Mr. Randy Hite

Also present:

Mr. Andy Fitzgerald, Chief Executive Officer
Dr. Lowell Amiotte, Chief of Staff
Mr. Dalton Huber, Chief Financial Officer
Ms. Deb Tonn, Vice President of Patient Care
Mr. John Fitch, Vice President of Human Resources
Mr. Bill Stangl, Vice President of Physician Services
Mr. Steve Crichton, Vice President of Plant and Facilities
Ms. Ellen Rehard, Recorder
Public

OPENING

Call to Order

Mr. Dugan, Vice Chairman, called the meeting to order at 5:02 p.m.

Mission Statement

Mr. Dunlap read Campbell County Health's Mission Statement.

Vision Statement

Mr. Jackson read Campbell County Health's Vision Statement.

Quality/Safety Brief

Mr. Dugan provided the following Quality/Safety brief:

Stroke is the fifth largest killer in the state of Wyoming. During a stroke 32,000 brain cells die every second. Know these awareness signs of stroke, and BE FAST:

B=balance. Is the person suffering from a sudden loss of coordination?

E=eyes. Do they have sudden double vision or loss of vision in one or both eyes?

F=face. Is one side of their face drooping?

A=arms. Can they keep their arms up, or does one arm drift down?

S=speech. Do they suddenly have difficulty speaking or is their speech slurred or strange?

T=time. If they have any one of these signs, it's time to call 9-1-1 immediately.



Roll Call

Ms. Ellen Rehard called the roll of the Trustees of the Board of Campbell County Memorial Hospital District. Mr. Dugan, Mr. Todd, Mr. Dunlap, Mr. Jackson and Dr. Hartsaw are present. Dr. Mitchell will arrive later. Mr. Hite is excused.

Approval of Agenda

Mr. Dunlap moved, seconded by Dr. Hartsaw, to approve the agenda as presented. Mr. Dugan, Mr. Todd, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson voted aye. Motion carried.

Consent Agenda

Mr. Huber announced that he was informed by the radiology director that the arthroscopy fluid pump can be obtained without spending capital. Mr. Huber proposed this item be removed from the capital requests.

Dr. Mitchell arrived at 5:05 p.m.

Dr. Hartsaw moved, seconded by Mr. Todd, to remove the arthroscopy pump from the Finance Committee proposal. Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson voted aye. Motion carried.

The following items were approved as part of the Consent Agenda.

Approval of Minutes

Minutes from March 24, 2016 Board regular meeting (copy appended to minutes).

Administrative Policy Review

Six Administrative policies, Mission, Vision, and Pillars of Performance: Campbell County Health, Electrical/Mechanical Items Belonging to Patients/Staff, Government Investigation or Legal Inquiry, Hospital Credit Card Use, Information Systems: Acceptable Use of Computers and Visiting Privileges (copy appended to minutes). **No motion required.**

Finance Meeting

Items requiring Board Action from the March 24, 2016 Finance Committee Meeting (copy appended to minutes).

Committee Reports

Physician Recruitment & Retention
Quality
Healthcare Foundation
Legacy Advisory Board
Facilities Planning

Mr. Todd moved, seconded by Dr. Hartsaw, to approve the consent agenda as amended. Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson voted aye. Motion carried.



RECOGNITION ITEMS

Provider of Month

Dr. Landi Halloran

Dr. Amiotte, on behalf of CCH, recognized Dr. Landi Halloran, for being selected the April provider of the month. Dr. Halloran is Board Certified in both adult internal medicine and pediatrics and joined the medical staff in 2008. She was born and raised in Michigan and attended Western Michigan University on a full academic scholarship, graduating with degrees in dance and chemistry. She attended medical school at Michigan State University, earning an M.D. at age 25. After four years of residency training in Flint, Michigan, she moved to Indiana and was in private practice for five years.

Dr. Halloran moved to Gillette eight years ago and lives right next door to her parents. She practiced as a hospitalist for eight years and is now at the Main Clinic practicing Internal Medicine.

Landi was a freshman in high school when she was diagnosed with Hodgkin's disease lymphoma (cancer). She will never forget undergoing chemotherapy and radiation and how it felt to lose all of her hair. "Being a patient can be a frightening experience, I know that personally. My job as a doctor is to help my patients feel more in control of their healthcare experience. "Declared cancer free 23 years ago, she celebrates life every day.

Landi considers being a mother a complete blessing and has made every birthday cake for her children since her son was three years old. Bradley, now 18, graduates from CCHS this year and Ella, 11, is a 5th grader at Conestoga. Dr. Halloran and her children share a love of music. She plays flute in the Gillette Community Band. Brad plays euphonium and will be studying euphonium performance on scholarship at the University of North Texas in the fall. Ella plays French horn.

Thank you Dr. Halloran, for providing our patients with excellent care.

Medical Staff Recognition

Dr. Eric Welling

Mr. Fitzgerald introduced Dr. Eric Welling. Dr. Welling joined the anesthesia department five months ago. He works with as an anesthesiologist in the hospital, surgery center and in Wyoming Interventional Pain Clinic. He completed his university studies at the University of Utah. Medical school at Tulane University in New Orleans, LA and completed a neuroanesthesia fellowship at the University of California at San Francisco. He also earned an MBA at the University of Utah. Dr. Welling celebrated his 35th wedding anniversary last year with his wife, Kathy. They have four children and six grandchildren, all of whom live within a 2 mile radius of his home in SLC, Utah. For the past 5 years, Dr. Welling and Kathy have served as directors of a humanitarian service mission in Colombia, South America teaching neonatal resuscitation to physicians and nurses. Dr. Welling likes to hike, road and mountain bike, ski, golf, hunt, fish, overseas travel...pretty much anything outdoors. Dr. Welling looks forward to developing friendships and working in Gillette.

Dr. Harshu Chaobal

Mr. Fitzgerald introduced Dr. Harshu Chaobal. Dr. Chaobal is well known in his institutions as a skilled and professional board certified anesthesiologist. He trained at the University of Washington, where he was Chief Resident and selected for the prestigious Clinical Scientist Track, followed by Fellowship at Stanford University where he additionally trained in Perioperative Management under the mentorship of the top leaders in the field. He served as an Assistant Professor of Anesthesiology at the respected Mount Sinai Medical Center in New York



City and has practiced in a broad spectrum of clinical settings. Dr. Chaobal has a long history of supportive participation in his institutions and community. In his spare time he enjoys tennis, reading, and the great outdoors.

Employee Recognition

Mr. Fitzgerald recognized employees that have been selected for *Thanks for working here Thursday*:

Hannamarie (Fitzgerald) Bowman	Human Resources
Shelly Pellman	Patient Accounting
Mariana Taveras	Nutrition, Pioneer Manor
Theresa Kautz	Wellness
Amanda Rossiter	Home Health and Hospice

Department recognized through *Department Discoveries*:

Diabetes Education – March
Community Relations – April

Legend: Deb Lubkeman

Mr. Dugan recognized Deb Lubkeman, Medical Oncology, as a new CCH Legend.

Compassionate. Caring. Devoted. Angel on Earth. These accolades have all been made about one person, Debbie Lubkeman, RN, ONS – a recipient of the Campbell County Health Legend Award, the organizations most prestigious award.

Deb graduated from Nursing School at Gillette College in 2003, and by June she was working at CCH – starting in the Medical Surgical Unit and working for a bit in Hospice. Now she is the Clinical Care Supervisor for Medical Oncology in the Heptner Cancer Center.

In her Legend Nomination Form, Cancer Center director Leigh Worsley wrote: “Deb goes above and beyond for our patients (and their families) every day! She has a genuinely kind heart and it shows in every interaction she has with them. She spends countless hours working on behalf of the patient with insurance companies, referring physicians etc. She will do anything to ensure that the patients and their families have one less thing to worry about. Deb is not afraid to have difficult conversations, or implement an unpopular change if it improves patient care or organizational effectiveness. Cancer has touched her personally – as she lost her son, Tyler and sister, Elaine to the disease – and I believe that part of her is what makes her such an amazing nurse; she has been in our patient’s shoes! We are blessed to have her compassion and smile on our team.”

Deb is an active member of the Campbell County Healthcare Foundation Cancer Care Committee, which helps support local cancer patients undergoing treatments with financial aid.

Deb is also a member of the CCH Ethics Committee, and is instrumental in the success of the Cancer Center’s annual Breast Cancer Awareness Outreach in the community every year.

When she’s not at work, Deb loves to ride her Harley with her “honey” Butch, and is actively involved with her three grandchildren – Skyler, Jadyn, and Kyle – who keep her busy with basketball, choir, rodeo and soccer events.

Deb, it is an honor to know such a caring, and devoted nurse – we are blessed to have your compassion on our team. You have left a permanent impression in this organization and in our community. Congratulations.



Retirement Recognition

Larry Lempka

Dr. Mitchell recognized Larry Lempka for his 38 years at Campbell County Health. Mr. Lempka made the choice to come to Wyoming in 1977, accepting a position in the radiology department of Campbell County Hospital. Needless to say, things were just a little bit different back in the day. At that time the hospital was located where the Campbell County Senior Center currently sits. The Radiology department was located across from the Emergency Room and the only equipment at that time was a single x-ray unit. There was one radiologist and Larry was one of only three technologists. Larry remembers the rough and tumble days of Gillette's boom years. His job interview was actually interrupted by a trauma patient brought in from a car accident. Perhaps, like some others, Gillette was not part of Larry's long range plan. He was going to work in Gillette for six months and then return to school. That was over 38 years ago. Looking back over the years, Larry believes it is the technology of imaging that has changed the most. The dose of radiation required to perform a study has increased significantly. The x-ray itself when Larry began was an image captured on a piece of film. The film then had to be developed in a darkroom. It would be 1982 before automated daylight processing would come along to Campbell County Hospital. In 1980 with the opening of the new hospital the department expanded to three x-ray rooms and ultrasound was added. Larry remembers that he and the other staff joked about getting lost in the new building because it was so big. In 1984 came the addition of a single slice CT scan. This type of scanner required the table to move forward in small increments to obtain each individual image. Even a short study seemed to take forever. Compare that to the present day at Campbell County with not only a 64 slice scanner but a 128 slice scanner which can complete a chest CT in less than 10 seconds. During Larry's career, he performed x-ray studies, nuclear medicine examinations, CT and MRI scans and for many years he was manager of the department. He was very proud of the fact that he was able to obtain certifications for NIOSH testing for industry, providing baseline lung screenings. Larry will miss his co-workers and the joy that comes to him from helping people. He jokes that working primarily with women for most of his career wasn't bad because he grew up with seven sisters. With retirement, Larry no longer has to worry about going to the hospital for a trauma in the middle of the night. He looks forward to spending more time with his children and grandchildren. He has some overdue projects at home that he intends to complete. Larry's wife Susan plans to work a few more years during which time Larry will work out, staying in shape so that they can enjoy their retirement years together.

Dave Hind

Mr. Crichton recognized Dave Hind for his 30 years with Campbell County Health. Dave planned to use his degree in Electronic/Electrical engineering to get a job with Hewlett Packard in Colorado Springs, CO, but a downturn in the industry, and an observation from his wife Jean led him to biomedical engineering. Jeanne was a nurse, and talked to him about how much clinical equipment was used in healthcare. Dave then attended biomed school, finishing a two-year program in only two quarters, and earned a degree in Biomedical Engineering Technology. He took a "temporary" job in Gillette, and ended up raising his family here, and working at Campbell County Health for 30 years. In those early years Dave says the hospital's emphasis was on saving money, and remembers, that when Quorum Healthcare was brought in to manage the hospital the emphasis changed to offering more services and hiring more physicians, bringing in more revenue. Under Dave's leadership Campbell County Health implemented the first computerized maintenance management program in 1993, a risk based model still used today. He only recently gave up his position on the Environment of Care Committee, serving since 1993. Dave also helped develop the Safety Coach program for



proactively identifying safety issues within the facility. One of Dave's favorite duties was to serve on the Capital Budget committee, evaluating the purchase of medical equipment for code compliance, function and patient safety. With the exception of Radiology, he has been involved in all major medical equipment and medical equipment systems acquisitions since 1993. He assumed responsibility for the installation of the bedside monitoring systems in ICU, PACU, Outpatient and ED as well as the ICU telemetry. Dave is currently working with IS to implement an interface of the ICU systems into Meditech. One of his proudest accomplishments is that the Biomed department never had a major fault from JCAHO or DNV on a survey. Dave will miss his morning rounds of the clinical areas at 7 a.m. each day, resolving equipment problems and explaining functions to nursing. He would check equipment, sometimes plugging things back in and collecting equipment needing to be repaired. He is amazed to sometimes see a face that looks familiar, and realize that he has worked with that person's mother, and now their son or daughter. After Dave retires on April 29, he plans to devote more time to his interests in art, especially photography, hiking, fishing and hunting. One of his favorite academic interests was technical writing, and Dave hopes to do some writing in the future. He also has some good friends that he wants to look up and visit, now that he has the time.

PUBLIC QUESTIONS OR COMMENTS

Mr. Dugan asked if there were any comments or questions from the public at this time. There were none.

EDUCATIONAL SESSION

Support Services

Ms. Mary Barks provided the Board with information on patient and resident experience and spiritual care at Campbell County Health. She explained that patient and resident experience is the sum of all interactions, shaped by an organizations' culture, that influence patient and resident perceptions across the continuum of care. Chaplain Services has one full time chaplain, Chaplain Donny, and eight on call chaplains that cover 24 hour call.

Oncology Lab Lean Project

Ms. Leigh Worsley gave a presentation on a Lean project to allow oncology patients to have labs drawn in the department, without having to travel to the Lab. This has increased patient satisfaction by giving patients the option of having all their labs drawn in Oncology instead of going to the lab. They are informed if the wait might be a while and can still choose to go to the Lab. It has reduced waiting times for patients and also decreased the risk of infection. Nurses adapted well to having these patients added into their busy schedule. It took a couple of weeks to get the system down, but it is now working great.

ACTION ITEMS

Medical Staff Appointments

Dr. Lowell Amiotte recommended approving the following medical staff appointments as recommended by the appropriate Department Chairman, Credentials Committee, and Executive Committee.

New Appointment:

Courtesy - Telemedicine:

Department of Medicine

Athos J. Rassias, MD

Critical Care



Department of Surgery
Daniel A. Strauchler, MD Radiology

Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson voted aye. Motion carried.

Reappointments:

RECOMMENDATION:

The Credentials Committee recommended the following applicants for reappointment, privileges as approved by Department and/or Section Chair.

Active:

Department of Powder River Surgery
Lowell Amiotte, MD Anesthesia
Thomas Davis, MD Otolaryngology
John Mansell, MD Anesthesia / Pain Medicine

Courtesy:

Department of Medicine
Kyle Kusek, MD Pediatric Gastroenterology

Limited Health Care Practitioner:

Department of Powder River Surgery
Aaron Hall, CRNA Anesthesia
Amanda Zuck, CRNA Anesthesia

Department of Surgery **AND** Department of Powder River Surgery
Brian Austin, CRNA Anesthesia
Amanda Phillips, CRNA Anesthesia

Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson voted aye. Motion carried.

30 Day Extensions Requested – Applications Not Received and/or Complete

PRSC

Sasha Rau, CRNA
Nancy Rusch, CRNA
Erik Johnsrud, MD

PRSC and CCH

Lora Rigsby, DO

CCH

Kris Canfield, MD	Chester (Chet) Rall, F-NP
Farhad Khorashadi, MD	Arvin Santos, MD
Brahmananda Koduri, MD	Manal Schoellerman, MD
David Kovaleski, MD	Michel Skaf, MD
Jennifer Linden, MD	Tracy Wasserburger, N-NP
Joseph Maycock, OD	Dawn Fiedler, APRN
Avanee Peel, MD	

Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson voted aye.



Motion carried.

Board Scholarship Recipients

The Scholarship Committee presented four names to the Board for approval to receive the Board of Trustee's Scholarships.

Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson and voted aye. Motion carried.

CCMH Collection Practices

Mr. Huber explained that Missy Polonic, Director of Patient Accounting, proposed at the Finance Committee meeting to make a change that will impact accounts receivable. CCH has higher receivables than industry norms. Currently CCH extends interest free payment plans for 24 months. Sheridan provides six month interest free plans and Casper and Cheyenne allow 12-18 months. CCMH is proposing decreasing interest free payment plans from 24 months to 12 months. Individuals not able to meet the required monthly payment will be referred to Receivables Solutions who offer a 4% interest rate or obtain a bank loan from First Interstate Bank who offer 6.50% interest. Currently CCMH carries between \$8M and \$9M in balances for over 12 months on the A/R. A reduction of approximately 15-18 A/R days could be obtained. Board members inquired whether the time begins after the date of service or after the date of the first patient statement and if the statement gets held up whether the patient would be given an exception for that time. Mr. Dunlap suggested Patient Accounting work on the process and implement the new payment plan January 1, 2017. Mr. Fitzgerald proposed creating a written policy to explain the procedure and include a recommended implementation date to be taken to the Finance Committee for review and go forward from there.

Dr. Hartsaw moved, seconded by Mr. Jackson, to approve the concept for adjusting the collection practices as presented, specifically any balance over \$1000 to be repaid in a 12 month period to start no sooner than the 1st of FY17 with Administration to present the final policy and procedures to the Board at the next Board meeting. Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson and voted aye. Motion carried.

Replacement Vehicle Bids

Mr. Crichton notified the Board that one of the bidders has dropped out of the vehicle bidding since the Finance Committee meeting. Greiner Motors has closed within the last few days. The low bidder is a local dealership and administration recommends the Board award the bid for 4 replacement vehicles to Whites Energy Motors in the amount of \$86,452.44.

Mr. Dunlap moved, seconded by Dr. Hartsaw, to accept the bid as presented. Mr. Dugan, Mr. Todd, Dr. Mitchell, Mr. Dunlap, Dr. Hartsaw and Mr. Jackson and voted aye. Motion carried.

INFORMATIONAL ITEMS

Chairman's Report

Mr. Dugan remarked that Campbell County is experiencing difficult times. Every agency, every official and every person has had to adapt and CCH has been no different. Recent project cutbacks have been made and administration has announced a 10% reduction in expenses going forward. Even during the good times CCH was working on cutting expenses and working on the lean process to better serve the residents of Campbell County. All staff, physicians,



administration and the Board are on the same team and will get through the bad times ahead. Don't be afraid to ask a question, voice a concern or a thought and don't be afraid to bring a solution or good idea or better way to help your fellow other.

Chief of Staff Report

Dr. Amiotte reported Doctors Day was celebrated in April and the medical staff recognition dinner was held. Thank you to CCH for sponsoring the event. The bylaws committee is waiting on feedback from the medical staff and will meet in May to pull everything together. Next week three members of the medical staff will be attending Peer Review Boot Camp conference in Miami.

CEO Report

Mr. Andy Fitzgerald, Chief Executive Officer, reported the following:

Events in April

- April 7-9 – EMS University, CAM-PLEX. Educational opportunities and training for first responders with a total attendance of almost 600.
- April 13 – Medical Staff Recognition Dinner was held at the Gillette College Tech Center.
- April 14 – CCH Volunteer Appreciation Dinner was held at the Campbell County Senior Center.
- April 19 – Senior Health Fair Blood Draws were held at the Campbell County Senior Center.
- April 21 – New episode of Ask Andy is filmed and will be posted online for employees and the public on May 2, cchwyo.org.
- April 22 – Senior Health Fair held at the Campbell County Senior Center.
- April 25, 28 – Hospice Volunteer Training program started with 20 participants. This 16-hour training program is free of charge and includes dinner each session. Class continues May 2 and 5.

Upcoming events in May

- May 6-12 – Nurses Week, with events to recognize all nurses.
- May 8-14 – National Hospital Week, with events to recognize all employees.
- May 7 – Coal Country Trash-a-thon from 8-10 am around the CCH campus. Meet at the CCMH loading dock for trash bags, gloves and a map of the cleanup area.
- May 8-15 – National Long Term Care Week, with events for Pioneer Manor employees and residents.
- May 12 – Nurse Day 5k Run/Walk at Dalbey Memorial Park (Fishing Lake), 5 pm. Download an entry form at cchwyo.org/RN5k.
- May 13 – United Blood Services' Blood Drive from 9:30 am – 2:15 pm in the 5th floor classrooms. Make an appointment online at www.bloodhero.com, code ccmemorial.
- May 14 – Early Years Family Expo, CCMH lobby and the 5th floor classrooms, noon-4:30 pm. This free event features a tradeshow with products, services and resources for everyone in the family, and special guest speaker Dr. Mom®, Marianne Neifert, MD, MTS.
- May 17 – CCSD Scholarship Night for high school students. CCH awards 4 Board of Trustees scholarships and 2 volunteer scholarships annually.

Other News

- Pioneer Manor lifted all visiting restrictions April 15. Restrictions are still in place for Maternal Child: no visitors, under age 12, siblings may visit if screened by nursing staff, please do no visit if you are ill.



- Met with Larry Kirven, MD to discuss the WWAMI program and how it could be expanded in Gillette.
- CCH celebrates all graduates in May with recognition on Staffnet, in facility elevators and in the newspaper (high school graduates only). Employees must send photos and information about their graduate to Community Relations by May 6.

Physician Recruitment

- CMO
 - Have interviewed three candidates and decided to re-open the search process.
- Family Medicine
 - IA physician inquiring on opportunity, spouse is a GS and is also inquiring both available summer 2016
- Psychiatry
 - WY candidates
 - Contract signed 3/18, start date of 6/27
 - Site visit with WY candidate 4/22
 - Phone interviews with 5 candidates
- Hospital Medicine
 - Candidate in residency in Colorado has committed to CCH in August of 2016
 - 2017 University of Washington resident
 - Site visit 3/5-3/8
- Emergency Medicine
 - UT candidate inquiring on opportunity
 - Confirming site visit for the week of 4/11
 - Interview evals out 4/22
 - Phone interview 2/1 with '17 WWAMI resident (spouse is FM)
 - Looking to schedule onsite interview
 - Available for July interview – will inform candidate of stipend incentive
- Internal Medicine
 - MN candidate site visit scheduled for 2/28-3/1
 - Feedback has been generally positive
 - Working on wRVU model to present to candidate
 - CA candidate site visit scheduled 5/6

Financial Report

Mr. Dalton Huber reported the following:

- Inpatient admits were 11 under budget and decreased 17 compared to the previous year.
- Pioneer Manor admits were 2 below budget for March and decreased 5 compared to March 2015.
- CCMH's average daily census was 26 versus a budget of 28.
- Pioneer Manor's average daily census was 118 versus a budget of 113 in March.
- Outpatient visits were 1,162 above budget.
- Clinic visits were 264 over budget and decreased 9 visits compared to March 2015.
- ER visits were 47 under budget and 239 above a year ago.
- WIC visits were 82 under budget and 433 below the level of a year ago.
- Total surgeries were 120 (33.4%) over budget in March and increased by 140 (41.3%) compared to March 2015.
- Net patient revenue was \$1,767k (12.9%) over budget.



- March's bad debts and charity care were under budget \$25k.
- Operating expenses were over budget \$711k (4.7%) in March.
- EBIDA was over budget \$1,058k in March.
- March's operating income was \$52k vs. a budgeted loss of \$792k.
- Net gain was \$1,560k in March vs. a budgeted gain of \$724k.
- Current assets increased by \$2,905k in March, due to an increase in accounts and other receivables. Current liabilities showed an increase of \$1,677k as a result of an increase in accounts payable.
- March's accounts receivable days decreased by 4, for a total of 79.
- Days cash on hand decreased by 5 to 188 in March. Cash decreased by \$1,580k.

Quality/Patient Safety

Ms. Sue Ullrich provided information on using the Medicare.gov site to compare hospital data on hospital performance and quality information from consumer perspectives. Some of the data sources include timely and effective care, readmissions and deaths, complications and HCAHPS survey results. Ms. Ullrich will send information to the Board members on how to access the site.

Patient Services

Ms. Deb Tonn reported that a speech therapist was recently hired and will be joining CCH in July. A clinical pharmacist is now stationed on the clinical floor, resulting in more patient encounters in the past 2 ½ weeks than occurred in the last year. Rehab is now certified in orthotics and prosthetics. A new Cath Lab nurse manager recently joined CCH and will be introduced at the May Board meeting.

Human Resources

Mr. Fitch reported the following:

- A speech therapist has been hired and will start in July. A second speech therapist position remains open.
- CCH began using a behavioral assessment survey to measure key behavioral competencies for all individuals applying for open positions at CCH. The assessment survey takes approximately 15-20 minutes to complete and can be done in-house or on-line. The survey provides comparative information for nine healthcare behavioral competencies; work ethic, customer focus, teamwork, compassion, openness to learning, valuing diversity, energy, flexibility/adaptability and multi-tasking. Scores are compared to top performing peer groups in the area the applicant is applying. Scores and responses are used to generate questions during the candidate interview process. CCH hopes to achieve reduced turnover, increased HCAHPS scores, to identify and develop potential leaders and to hire employees who will be engaged in their work and provide excellence every day to the patients, residents and visitors.

Physician Services

Mr. Bill Stangl provided information on CMS and the upcoming increase in government regulations for clinic quality measures which are very labor intensive. If the regulations are not implemented organizations could face a 9% cut in Medicare reimbursement.

Facility and Plant Operations

Mr. Steve Crichton presented the following:



- Landscaping – Presented photos of the dramatic erosion conditions on the north side of the CCH campus. A large part of the approved landscaping project includes retaining walls to help control the erosion.
- Legacy Living – The building is beginning to take shape. All of the doors and drywall in the central zone will be complete in the next few weeks.
- Stocktrail parking expansion – The project was delayed by wet weather but is now underway.
- Smoke Evacuation / Lobby Remodel – Continues on schedule.
- Cardiac Rehab / Laundry remodel – Another section of original cast drain that serves the laundry was located and will be replaced.
- Inpatient room replacement planning – Facility tours in Wisconsin, Montana and Wyoming completed. “Ideal State” meetings were held this week. “Future State” planning meetings are scheduled for the week of May 23-25.

EXECUTIVE SESSION

The regular meeting recessed into Executive Session at 7:25 p.m.

The regular meeting reconvened at 8:58 p.m.

ADJOURNMENT

There being no further business, the meeting adjourned at 8:58 p.m.

The next regularly scheduled Board meeting is May 26, 2016, at 5:00 p.m. in Classroom 1 & 2.

Allen Todd, Secretary

Ellen Rehard, Recorder