06/08/2020

Dear Residents, Families, Friends, Volunteers and Staff,

I wanted to remind you again how we will get to the point when we are allowed to open our facility to visitors. As we have been from the beginning of this pandemic, and will continue to do so, we are following the advice of Centers for Medicare and Medicaid (CMS), Center for Disease Control (CDC), the Wyoming Department of Health and the Governors’ orders. This week I have several new items to share with you including the steps required to start to open up nursing homes to visitors. Thank you for your patience and your frequent calls of encouragement. Our staff are working diligently to meet all expectations, families, residents, volunteers and the regulatory agencies.

CMS, CDC and Wyoming Department of Health recommendations to allow nursing homes to enter the next phase include the following:

- **Case status in community**: The state will develop criteria to determine the level of community transmission and progression from one phase to another.
- **Case status in the nursing home**: Absence of any new nursing home onset of COVID-19 cases in residents or staff.
- **Adequate staffing**: No staffing shortages and the facility is not under a contingency staffing plan.
- **Access to adequate testing**: Testing plan in place based on state guidance. This is one of the criteria that is essential to opening nursing homes to visitation again.
- **Nursing Homes should spend 14 days in each phase with no new nursing home onset of symptomatic or asymptomatic COVID-19 cases prior to advancing to next phase.** States may choose 28 days, Wyoming has not decided yet which will be the requirement.

Currently the Legacy is in phase Two which includes:

- I anticipate we will be in Phase Two for at least 28 days pending test results. The definition of an asymptomatic positive means a positive COVID-19 test (virus is in high enough numbers to be detected) but no respiratory symptoms or fever.
- No visitors with exception of compassionate end of life visits, no communal dining, no large group activities greater than 25 people 6 feet apart, essential medical appointments only, all residents and staff wear cloth masks while out of room.
- Residents are to wear masks to all appointments including dialysis and medical appointments.
- Any resident who is admitted to the hospital or ER will be on 14 day isolation upon their return to the facility.
- 100% Staff are temperature tested and respiratory screened twice a shift and Residents receive the same screening daily.
- You may hear the term universal source control. This means 100% of staff are wearing procedure masks at all times while working with exception of eating or drinking.
- June 10th is our first round of testing for staff. Staff will be tested on a rotating schedule to identify if there are any asymptomatic positive cases. We are doing our best to minimize the impact on staffing in the event we have asymptomatic positive results.
All staff at the Legacy are required to be tested. In the event we have an asymptomatic positive 100% of staff and residents will be tested.

- Positive asymptomatic staff will not be allowed to work for 14 days/
- Any positive asymptomatic residents will be in 14 day isolation.
- Any resident or family member who refuses to allow their resident to be tested will result in the resident being in 14 day isolation as well as they will be presumed positive. I encourage you not to refuse, as this will only delay the process and be detrimental in the long run. As long as we have individuals in isolation we cannot reopen visitation.
- Any positive test will result in return to the most stringent restrictions.

- Currently all new admissions to the Legacy are tested twice at least 24 hours apart prior to admission and are in 14 day isolation to minimize any opportunity for exposure.
- Based on testing results we may open our dining rooms with one person at each table 6 feet apart.
- We do have a designated isolation space in the event we have symptomatic positive results in our facility and we need to put more than one positive resident in an area.
- Notification of families and residents in the event we have 3 or more staff or residents with respiratory symptoms within 72 hours. We are using a new program called Everbridge. Please be patient as we work through the bugs starting this week.
- We have allowed fence visits to begin which require respiratory screening, temperature testing and visitors and residents to wear a mask. In the event a person is not able to wear a mask we will not be able to allow visit.

We have decided to accept the following personal items from families/friends to residents with the following conditions.

- Call 688-7000 to make arrangements for contactless drop-off between 8:00 am-5:00 pm
  - Place items in a box with the resident name on the box, they must be able to withstand cleaning by the disinfectant we use that kills viruses.
    - Stuffed animals, individual photos will not be accepted
    - Please ensure any electronics eg ipads have a cover and are able to be cleaned.
  - Please leave outside the doors of the Legacy and call 688-7000.
  - Staff will pick them up and clean them appropriately per our policy.
  - Do not leave anything outside of those hours as we will not be responsible for lost items or damage to items from cleaning process.

Joni Belden
Please be patient, we have a large volume of calls currently and you may be put on hold or have to call back.

i. Phone numbers for your reference
   • Legacy Main number 307-688-7000
   • Jonni Belden Administrator 307-688-7112
   • Kate Craig AD Director of Nursing 307-688-7117
   • Aspen Ave 307-688-7133
   • Birch Blvd. 307-688-7118
   • Cottonwood/Pine Nurse Station 307-688-7147
   • Cottonwood Court 307-688-7115
   • Pine Place 307-688-7116
   • Rehab Nursing Station 307-688-7164
   • Spruce Street 307-688-7119
   • Julie Mason 307-688-7131
     a. (Social Worker for Cottonwood, Pine and Birch)
   • Toni Atwell 307-688-7121
     a. (Social Worker for Spruce, Rehab and Aspen)
   • Tiffany Fager Admin Secretary 307-688-7156