

06/17/2020

Dear Residents, Families, Friends, Volunteers and Staff,

I have some unfortunate news this week related to Legacy visitation and COVID-19 cases in Campbell County. COVID-19 cases in Gillette have increased significantly in the last week compared to the last three months. We have had a positive COVID-19 case at the Legacy. I am unable to tell you anything more than that information. Currently there are no symptomatic staff working or residents at The Legacy. As we have been from the beginning of this pandemic, and will continue to do so, we are following the advice of Centers for Medicare and Medicaid (CMS), Center for Disease Control (CDC), the Wyoming Department of Health and the Governors' orders. We have allowed fence visits with restrictions. Due to the increase in cases and the positive case at the Legacy, we have had to temporarily halt these visits. We know how disappointing this is for all of you. It is heartwarming to see you visit with your families and I share your disappointment and frustration. It is imperative we avoid exposure and prevent transmission of COVID-19. As you are aware, the Governor has issued orders that allowed for outdoor visitation, however the Wyoming Department of Health has recommended that all nursing facilities and assisted living facilities maintain current practices to mitigate the potential spread of the virus in the event of a positive case in a facility.

- Restrict visitation of all visitors and non-essential personnel with the exception of required contractors and compassionate care situations (end of life)
 - Compassionate care visits
 - In the event a visitor is allowed in the building for compassionate care you must be screened for symptoms of respiratory illness
 - 6 feet physical distancing should be maintained
 - Must wear face covering while in building
 - Must be restricted to room of resident only
- No communal dining
- Limited small group activities with social distancing
- Continue all high touch cleaning and hand sanitizing practices

Thank you for your patience and your frequent calls of encouragement. Our staff are working diligently to meet all expectations: families, residents, volunteers and the regulatory agencies. CMS, CDC and Wyoming Department of Health recommendations to allow nursing homes to enter the next phase include the following:

- **Case status in community:** The state will develop criteria to determine the level of community transmission and progression from one phase to another.
- **Case status in the nursing home:** Absence of any new nursing home onset of COVID-19 cases in residents or staff.
- **Adequate staffing:** No staffing shortages and the facility is not under a contingency staffing plan.
- **Access to adequate testing:** Testing plan in place based on state guidance. This is one of the criteria that is essential to opening nursing homes to visitation again.
- **Nursing Homes should spend 14 days in each phase with no new nursing home onset of symptomatic or asymptomatic COVID-19 cases prior to advancing to next phase.**



THE
Legacy

LIVING AND
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Currently the Legacy has returned to Phase One which includes:

- I anticipate we will be in Phase One for at least 14 days pending test results. The definition of an asymptomatic positive means a positive COVID-19 test (virus is in high enough numbers to be detected) but no respiratory symptoms or fever.
- No visitors with exception of compassionate end of life visits, no communal dining, no large group activities greater than 25 people 6 feet apart, essential medical appointments only, all residents wear cloth masks while out of room.
- Residents are to wear procedure masks to all appointments including dialysis and medical appointments
- Any resident who is admitted to the hospital or ER will be on 14 day isolation upon their return to the facility.
- 100% Staff are temperature tested and respiratory screened twice a shift and Residents receive the same screening daily.
- You may hear the term universal source control. This means 100% of staff are wearing procedure masks at all times while working with exception of eating or drinking. This also means in the event you are allowed to visit residents through a fence visit when we resume them, you must wear a mask at all times. Failure to wear a mask will result in the visit being terminated and the resident will unfortunately have to be in isolation due to the fact we are unable to ensure there has been no exposure
- All staff and residents at the Legacy are required to be tested based on positive Covid-19 test.
 - Positive asymptomatic staff will not be allowed to work for 14 days
 - Any positive asymptomatic residents will be in 14 day isolation.
 - Any resident or family member who refuses to allow their resident to be tested will result in the resident being in 14 day isolation as well as they will be presumed positive. I respect your right to refuse, however I encourage you to ask questions prior to refusing, as this will only delay the process and be detrimental in the long run. As long as we have individuals in isolation for potential exposure, we cannot reopen visitation.
 - Any positive test will result in return to the most stringent restrictions.
- Currently all new admissions to the Legacy are tested twice at least 24 hours apart prior to admission and are in 14 day isolation to minimize any opportunity for exposure.
- We do have a designated isolation space in the event we have positive results in our facility and we need to put more than one positive resident in an area.
- We will notify families and residents in the event we have 3 or more staff or residents with respiratory symptoms within 72 hours or if there is a positive COVID-19 result.
- Where are we at right now in regards to reopening:
 - **Case status in community:** INCREASING
 - **Case status in the nursing home:** INCREASING
 - **Adequate staffing:** ADEQUATE
 - **Access to adequate testing:** ADEQUATE
 - **Access to PPE (personal protective equipment):** ADEQUATE
 - **Hospital capacity in the community:** ADEQUATE
 - **Nursing Homes should spend 14 days in each phase with no new nursing home onset of symptomatic or asymptomatic COVID-19 cases prior to advancing to next phase.**



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- This means it will be at least 14 days prior to being able to initiate fence visits again.

We have decided to continue to accept personal items from families/friends to residents with the following conditions.

- Call 688-7000 to make arrangements for contactless drop-off between 8:00 am-5:00 pm
 - Place items in a box with the resident name on the box, they must be able to withstand cleaning by the disinfectant we use that kills viruses.
 - Stuffed animals, individual photos will not be accepted
 - Please ensure any electronics eg ipads have a cover and are able to be cleaned.
 - Please leave outside the doors of the Legacy and call 688-7000.
 - Staff will pick them up and clean them appropriately per our policy.
 - Do not leave anything outside of those hours as we will not be responsible for lost items or damage to items from cleaning process.

Special thanks to our Legacy volunteers for the patriotic face masks (450) WOW! We are so thankful. Also thank you to the Legacy Advisory Board for their generous donation to employee and resident appreciation. We really appreciate it.

Jonni Belden

Please be patient, we have a large volume of calls currently and you may be put on hold or have to call back.

i. Phone numbers for your reference

- Legacy Main number 307-688-7000
- Jonni Belden Administrator 307-688-7112
- Kate Craig AD Director of Nursing 307-688-7117
- Aspen Ave 307-688-7133
- Birch Blvd. 307-688-7118
- Cottonwood/Pine Nurse Station 307-688-7147
- Cottonwood Court 307-688-7115
- Pine Place 307-688-7116
- Rehab Nursing Station 307-688-7164
- Spruce Street 307-688-7119
- Julie Mason 307-688-7131
 - a. (Social Worker for Cottonwood, Pine and Birch)
- Toni Atwell 307-688-7121
 - a. (Social Worker for Spruce, Rehab and Aspen)
- Tiffany Fager Admin Secretary 307-688-7156